Enrolling Card for Online Access

- Access **www.Ezcardinfo.Com**, click **Enroll Now**

To begin your enrollment, be sure to have your commercial card present.

- Enter your **16-digit card number**, **name** and **card expiration date** > **Begin Enrollment**
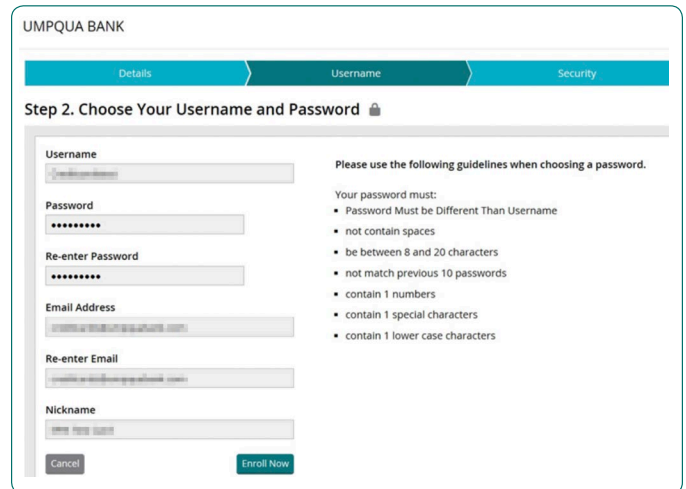

Please note: this is your name not the company name.

Click **Next**

Enrolling Card for Online Access – continued

- **Complete all fields:** username, password, re-enter password, email address, re-enter email and nickname > **Enroll Now**

UMPQUA BANK

| Details | Username | Security |

Step 2. Choose Your Username and Password 🔒

Username

Password

Re-enter Password

Email Address

Re-enter Email

Nickname
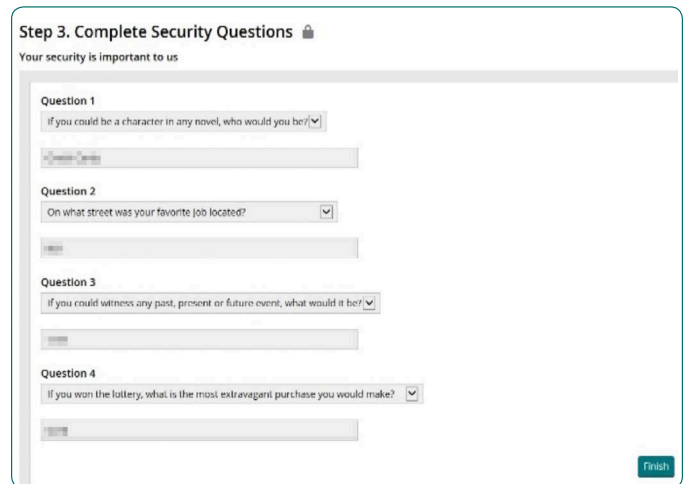
Cancel   Enroll Now

Please use the following guidelines when choosing a password.

Your password must:
- Password Must be Different Than Username
- not contain spaces
- be between 8 and 20 characters
- not match previous 10 passwords
- contain 1 numbers
- contain 1 special characters
- contain 1 lower case characters

- Select **four security questions** > **Finish**

Please note: security questions cannot have matching answers.

Step 3. Complete Security Questions 🔒

Your security is important to us

Question 1

If you could be a character in any novel, who would you be?

Question 2

On what street was your favorite job located?

Question 3

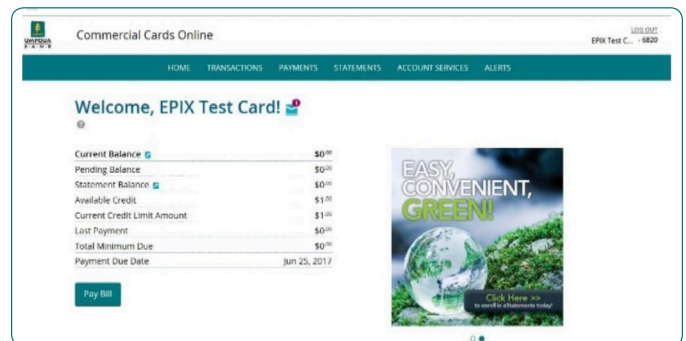If you could witness any past, present or future event, what would it be?

Question 4

If you won the lottery, what is the most extravagant purchase you would make?

Finish

You have successfully enrolled for online access.

You should now receive two automated emails from: **noreply@creditcardcustomerservice.com**

One will confirm enrollment and the second will contain a verification link/code used to validate your email address.

Commercial Cards Online

HOME   TRANSACTIONS   PAYMENTS   STATEMENTS   ACCOUNT SERVICES   ALERTS

Welcome, EPIX Test Card!

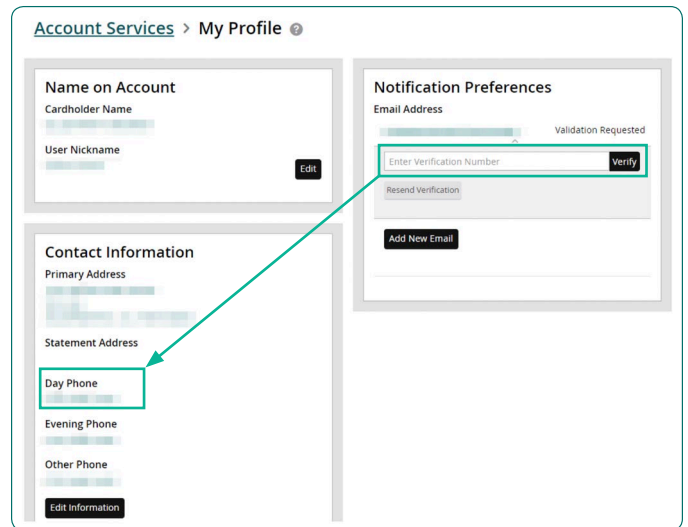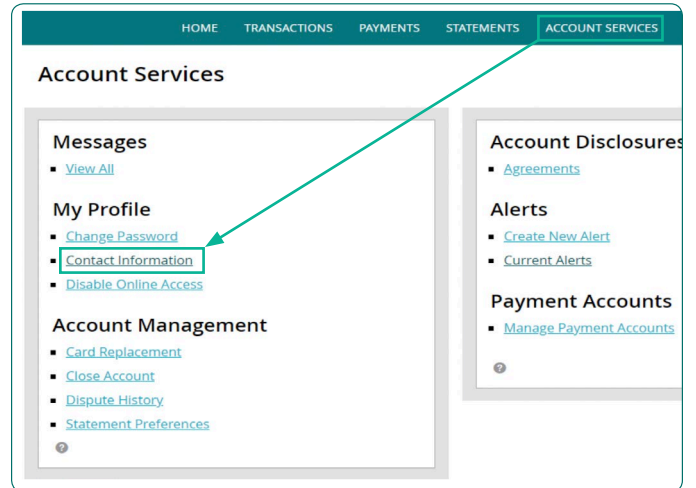| Current Balance | $0.00 |
Pending Balance	$0.00
Statement Balance	$0.00
Available Credit	$1.00
Current Credit Limit Amount	$1.00
Last Payment	$0.00
Total Minimum Due	$0.00
Payment Due Date	Jun 25, 2017

Pay Bill

EASY, CONVENIENT, GREEN!

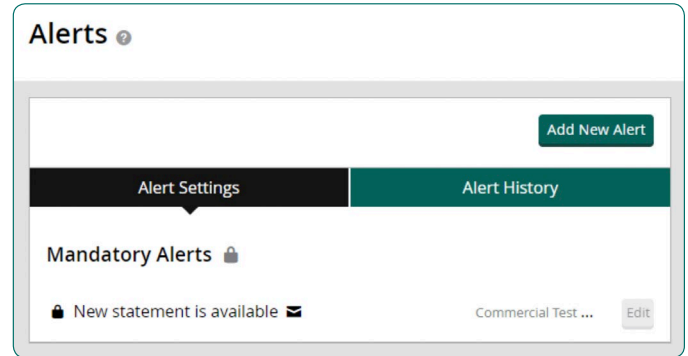Click Here >>

Updating personal information

- Select **Account Services** > **My Profile** > **Contact Information**

- Please update **Day Phone** number to your cell phone number. Our primary and best communication regarding possible fraud is SMS text. This will also allow our fraud team to get in contact with you in the case suspicious activity is detected on your card.

Note: be sure to enter the verification code you received, this will enable monthly statement notices.
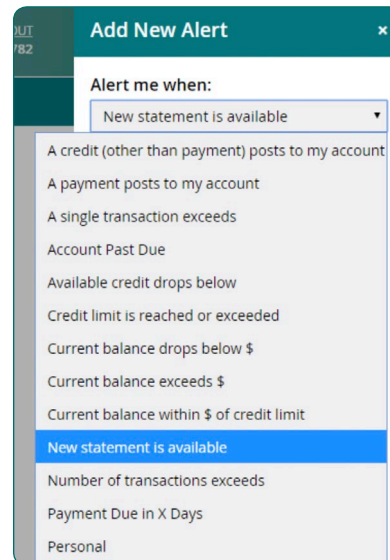
Adding card alerts

- Select **Alerts** > **Add New Alert**

- Select desired criteria > **Save**

Note: statement alerts are mandatory and cannot be deleted. The system will automatically establish them.

Accessing monthly statements

- **Statements** > **View Statements**

- **View Statement PDFs**

A new window will open > **Accept**